

14 days cooling off period

We will grant you 14 days to judge if your purchase is satisfactory. Within this period you can return the product. You can take a close look at the product just like you would do in a shop and test if it lives up to your expectations. If you have your doubts whether you can still change your product then please contact us on +31(6) 5230 7772 or webshop@heikobalster.nl

If you are not all satisfied with the product then please return it to us in the original packing and unused. You can read below how to handle. We will refund your money including the original delivery costs within 14 days. You only have to pay yourself for the return shipment.